



# Abridged Version of Minutes for PAGE Meeting 8<sup>th</sup> June 2023 Via Teams

**Attendees:** Adele Coates-Lyon, Cheryl Luscombe, Sally Gordon, Geoff Silva, Caroline Packer

**Apologies:** n/a

## **1. Quality Assurance:**

### 1.1. Ambulance Records (Presented by CL)

1.1.1. Reviewed MCB slide show – made for MCB staff to discuss case focusing on Ambulance Trust as defendant

1.1.1.1. Records available (main paramedic record, transcript, recording and call log).

1.1.1.2. Considerations for estimates (small number of records but a lot of information to compare)

1.1.2. SG shared personal story of loss of friend in accident. Coroner relied on various (extensive) forms of evidence to make decision– including videos. Lessons learned by charity running event.

## **2. Auditing Procedures and Self-Employed Membership:**

2.1. Applications and audit progress reviewed

## **3. Personal Indemnity and Cyber Insurance:**

3.1. Hiscox no longer covering Cyber Incident Insurance. Alternatives suggested:

3.1.1. NCSC CyberEssentials scheme

3.1.2. Cyber Loss included in insurance with Beazley Syndicates

## **4. PAGE Day in Devon August or September (Date TBC):**

4.1. TBC

## **5. AOB**

5.1. Discussed recruitment. Vetting for detail/organisation and attitude - Good nurses needed!

5.2. PAGE members are great – thankful we've got each other