



Abridged Version of Minutes for PAGE Meeting

3rd May 2023 Via Teams

Attendees: Adele Coates-Lyon, Cheryl Luscombe, Sally Gordon, Geoff Silva, Caroline Packer

Apologies: n/a

1. Quality Assurance:

1.1. Sorting Electronic Patient Records (Presented by SG)

1.1.1. Handling these requires an experienced, skilful analyst.

1.1.2. Redactions

1.1.2.1. Some health care providers (often GP) do not understand their obligations to leave certain data unredacted if related to clinical negligence.

1.1.2.2. Some clients naïve about regarding GP's EPR, how it's generated, redacted. Cannot just "replace" one set for another, needs to be reviewed.

1.1.3. What does EPR mean to paginator future? Will always be the need for a good index/chronology.

2. Post-AvMA gossip session

2.1. Some members of 1 law firm dissatisfied with particular competitor (non-PAGE member).

2.2. Good conversations, keeping up-to-date, keeping up presence, seeing clients.

3. Auditing Procedures:

3.1. Assessors almost ready for trial run of new processes.

3.2. Old PAGE members – Let's get our renewal applications in!

4. Self Employed Membership to PAGE:

4.1. Membership application next draft to review.

5. Website/social media update:

5.1. Focus has not been on social media.

5.2. Discussion/recommendation of Canva Pro: Can put some more shareables together, social media marketing.

6. PAGE Day prior to APIL in Brighton in September (Thursday 28th September):

6.1. Some not able to go to APIL.

6.2. To consider a different date for a PAGE event.

6.2.1. Cheltenham, races?

6.2.2. Beaches in Devon?

6.2.3. More ideas?

7. AOB

7.1. MRC – Pete is now Managing Director; Sally remains Founder.

7.2. Charging higher rate for urgent work. Pros and cons discussed