



## Chairperson's Report

09 November 2022

Via Teams

PAGE overview:

The purpose of PAGE is to promote professional standards and best practice in the preparation of medical records for use in litigation. PAGE accreditation gives law firms reassurance that their pagination work will be completed to a high standard of predefined criteria.

Dear PAGE members,

2022 has been a busy year, and although we continue to face challenges within the industry, we have worked well together to find solutions and help support each other throughout.

With this in mind, we have focused on developing the association to be ready to invite other pagination providers to join and enjoy the same benefits we do.

Achievements include:

- Updating and improving the website
- Welcoming 2 new assessors – Julie Grayston and Matthew Stockwell
- Maintaining regular well-attended meetings, and continuing to discuss interesting and current topics and share relevant information
- Improving the content of our meetings, particularly including a section on Quality Assurance
- Posting regular 'News' on the website in the form of Abridged Minutes from our regular meetings
- Holding topical conversations with other key players working to support the clinical negligence industry
- Attending an event as PAGE and inviting guests – taking a table at the 40<sup>th</sup> AvMA celebration in Bristol

In the coming year our plans include:

- Continuing with the above
- Opening PAGE membership up to other pagination firms
- Increasing our exposure to become widely recognised as the benchmark for best practice in the pagination sector.

Our success is directly linked to the hard work of our team. I'd like to personally thank everyone for their continued commitment, whilst recognising that everyone is giving their time in addition to working full time on the day job!

Thanks once again, and I look forward to us continuing to work together over the coming year.

Sally